



## Cryopreserved Submission Instructions

- Submit your sample request on-line at [www.wicell.org/testrequest](http://www.wicell.org/testrequest)
  - Include tracking information, if available.
  - Upload any required thaw protocols and purchase orders.
  - Please note, additional information and/or fees may be required and applied for thaw and culture on-site.

## Cryopreserved Shipping Instructions

- Include dry ice to keep cells frozen during shipping.
- Label each sample clearly and with the cell line name and passage you want to appear on the final report.
- For international submissions, we recommend that you include a temperature monitoring system in your shipment.
- Deliveries are accepted Monday through Friday from 8:00am to 4:00pm (Please **DO NOT** ship First Overnight).
- Print and include the packing slip provided on the confirmation page of your online sample submission.
- Place Styrofoam box in a cardboard box, label, and ship **OVERNIGHT** or **INTERNATIONAL PRIORITY** to:

**WiCell Characterization Lab**  
**504 S Rosa Rd, Ste. #101**  
**Madison, WI 53719**

### Shipping materials are available upon request

Please contact us at (608) 291-6100 or email [characterization@wicell.org](mailto:characterization@wicell.org) with any questions.

WiCell - Characterization Lab ▪ <https://www.wicell.org/characterization>  
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