



Supernatant Submission Instructions for Mycoplasma Testing

- Notify the WiCell Cytogenetics Lab that you will be shipping cells for testing via email characterization@wicell.org at least 24 hours in advance and, when possible, provide a tracking number of your shipment.
- Media submitted must have been in contact with the cell culture for a duration of 8-12 hours prior to shipping.
- Media submitted for testing must come from cultures not treated with antibiotics for a minimum of 4 days.
- Fill a 15ml conical with at least 2mls of spent media, tighten the cap and seal it with parafilm.
- Spent medium can be stored refrigerated at 4° C or frozen -20° C for no more than 24 hours prior to shipping.
- Alternatively, if submitting live samples for other characterization testing, there is no need to send a separate aliquot of spent media. See the Live Sample Submission Form for submission instructions.
- Complete one Characterization Testing Request form for each sample and send form(s) with your sample.

Supernatant Shipping Instructions

- Include ice packs to keep the media cool during shipping.
- For international submissions, we recommend that you include a temperature monitoring system in your shipment.
- Deliveries are accepted Monday through Friday from 8:00am to 4:00pm (**Please DO NOT ship First overnight**).
- Place Styrofoam box in a cardboard box, label, and ship **OVERNIGHT** or **INTERNATIONAL PRIORITY** to:

WiCell Cytogenetics Lab
504 S Rosa Rd, Ste. #101
Madison, WI 53719

Shipping materials are available upon request

Please contact us at (608) 316-4145 or email characterization@wicell.org with any questions.

WiCell Research Institute - Cytogenetics Lab • www.wicell.org/cytogenetics
PH: (608) 316-4145 • FX: [608] 204-9699 • Email: characterization@wicell.org • 504 S. Rosa Road, Suite 101, Madison, WI 53719
Billing Inquires Contact: Luke Phelps-McGuire • PH:[608] 316-4727 • Email: accounting@wicell.org

Unless otherwise mutually agreed in writing, the services provided to you hereunder by WiCell Research Institute, Inc. ("WiCell") are governed solely by WiCell's Terms and Conditions of Service, found at www.wicell.org/privacyandterms. Any terms you may attach to a purchase order or other document that are inconsistent, add to, or conflict with WiCell's Terms and Conditions of Service are null and void and of no legal force or effect.

06212019