



Cryopreserved Submission Instructions

- Notify the WiCell Characterization lab that you will be shipping cryopreserved cells for testing (characterization@wicell.org) at least 24 hours in advance.
 - Include tracking information, if available.
 - For testing requiring cryopreserved cultures, include completed **Cryopreserved Sample Thaw Information Supplemental Form** or reference previous submitted thaw protocol.
 - Please note, additional information and/or fees may be required and applied for thaw and culture on-site.
- Complete one Characterization Testing Request form for each sample and send form(s) in your shipment and/or to characterization@wicell.org

Cryopreserved Shipping Instructions

- Include dry ice to keep cells frozen during shipping.
- Label each sample clearly and with the cell line name and passage you want to appear on the final report.
- For international submissions, we recommend that you include a temperature monitoring system in your shipment.
- Deliveries are accepted Monday through Friday from 8:00am to 4:00pm (Please **DO NOT** ship First Overnight).
- Place Styrofoam box in a cardboard box, label, and ship **OVERNIGHT** or **INTERNATIONAL PRIORITY** to:

WiCell Characterization Lab
504 S Rosa Rd, Ste. #101
Madison, WI 53719

Shipping materials are available upon request

Please contact us at (608) 316-4145 or email characterization@wicell.org with any questions.