



## Cryopreserved Submission Instructions for Cytogenetic Testing

- Notify the WiCell Cytogenetics lab that you will be shipping cryopreserved cells for testing ([cytogenetics@wicell.org](mailto:cytogenetics@wicell.org)) at least 24 hours in advance.
- Include tracking information.
- Answer the following information in your email
  - What is the thaw ratio for your specimens?
  - What is the cell/vial count?
  - Is ROCK inhibitor required?
  - What culture platform/you use do you use?
  - Do you add a passage at thaw?
- Complete and submit one Cytogenetic Test Request submission form for each sample.

### Shipping

- Include dry ice to keep cells frozen during shipping.
- For international shipments we recommend that you include a temperature monitoring system
- Place Styrofoam box in a cardboard box, label, and ship **OVERNIGHT** (or **(INTERNATIONAL PRIORITY)**) to:

**WiCell Cytogenetics Lab**  
**504 S Rosa Rd, Ste. #101**  
**Madison, WI 53719**

### Shipping materials available upon request.

Deliveries can be accepted Monday through Friday from 8:00am to 5:00pm. Please don't hesitate to call (608)316-4145 or email [cytogenetics@wicell.org](mailto:cytogenetics@wicell.org) with any questions!

Thanks,  
The WiCell Cytogenetics Team

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