



Cryopreserved Submission Instructions

- Submit your sample request on-line at www.wicell.org/testrequest
 - Include tracking information, if available.
 - Upload any required thaw protocols and purchase orders.
 - Please note, additional information and/or fees may be required and applied for thaw and culture on-site.

Cryopreserved Shipping Instructions

- Include dry ice to keep cells frozen during shipping.
- Label each sample clearly and with the cell line name and passage you want to appear on the final report.
- For international submissions, we recommend that you include a temperature monitoring system in your shipment.
- Deliveries are accepted Monday through Friday from 8:00am to 4:00pm (Please **DO NOT** ship First Overnight).
- Print and include the packing slip provided on the confirmation page of your online sample submission.
- Place Styrofoam box in a cardboard box, label, and ship **OVERNIGHT** or **INTERNATIONAL PRIORITY** to:

WiCell Characterization Lab
504 S Rosa Rd, Ste. #101
Madison, WI 53719

Shipping materials are available upon request

Please contact us at (608) 291-6100 or email characterization@wicell.org with any questions.

WiCell - Characterization Lab ▪ www.wicell.org/cytogenetics
PH: (608) 291-6100 ▪ FX: (608) 204-9699 ▪ Email: characterization@wicell.org ▪ 504 S. Rosa Road, Suite 101, Madison, WI 53719
Billing Inquires Contact: Luke Phelps-McGuire ▪ PH: (608) 291-6100 x1009 ▪ Email: accounting@wicell.org