



Cryopreserved Submission Instructions

- Notify the WiCell Cytogenetics lab that you will be shipping cryopreserved cells for testing (characterization@wicell.org) at least 24 hours in advance.
- Include tracking information and PO number, if available.
- Answer the following information in your email
 - What is the thaw ratio for your specimens?
 - What is the cell/vial count?
 - Is ROCK inhibitor required?
 - What culture platform/you use do you use?
 - Do you add a passage at thaw?
- Complete one Characterization Testing Request form for each sample and include form(s) in your shipment.

Cryopreserved Shipping Instructions

- Include dry ice to keep cells frozen during shipping.
- Label each sample clearly and with the cell line name and passage you want to appear on the final report.
- For international submissions, we recommend that you include a temperature monitoring system in your shipment.
- Deliveries are accepted Monday through Friday from 8:00am to 4:00pm (**Please DO NOT ship First overnight**).
- Place Styrofoam box in a cardboard box, label, and ship **OVERNIGHT** or **INTERNATIONAL PRIORITY** to:

WiCell Cytogenetics Lab
504 S Rosa Rd, Ste. #101
Madison, WI 53719

Shipping materials are available upon request

Please contact us at (608) 316-4145 or email characterization@wicell.org with any questions.

WiCell Research Institute - Cytogenetics Lab • www.wicell.org/cytogenetics
PH: (608) 316-4145 • FX: [608] 204-9699 • Email: characterization@wicell.org • 504 S. Rosa Road, Suite 101, Madison, WI 53719
Billing Inquires Contact: Luke Phelps-McGuire • PH:[608] 316-4727 • Email: accounting@wicell.org

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